
Section A: For Air & Sea Imports

1. Above quoted rates are for General / Stackable / Forklift able cargo only.
2. Rates may vary when the nature and specification of the cargo alters.
3. Space availability subject to booking confirmation.
4. All AWB/Bill of Lading are NON-NEGOTIABLE unless otherwise BL/AWB type is specified.
5. Any other additional charges incurred during shipment will be billed at actual receipt.
6. Customers' acceptance of the estimate/Quotation is with all terms and conditions.
7. Transit time mentioned are estimated voyage time only and it does not include Pick up dates.
8. Pick up dates may vary according to readiness of goods.
9. Rates are valid till estimate expiry date.
10. Payment in advance only, until or unless customer entered any credit agreement with Findways.
11. Final Invoice will be based on Weight mentioned on the AWB or Per Container basis, as quoted.
12. Rates are for Normal Payload Cargo per Carrier regulations. If exceeds, there will be OWS surcharged applied.
13. Validities, indicated in our quotations are based on current market situation and always subject to any POS/GRI/WAR RISK surcharge as applicable at time of shipment. we will be doing our best to give you a timely advice about any changes to the price for your shipment as result of last minute rate & surcharges related announcement(s) of the shipping line with which your cargo has been booked.
14. Subject to final roll over plan of the Shipping Line. a. Chargeable weight is subject to Differ as it is determined by the airlines during the final weighment. b. Fuel & Security surcharges subject to change without notice and are not negotiable. c. Rates are BASED ON KNOWN SHIPPER STATUS unless otherwise specified.
15. Final chargeable weight, whether "stackable" or "non-stackable" is subject to differ as it is determined by the airlines during final pickup and final weighment. Any changes in final weight will automatically change the quoted prices.
16. Should for any reason the airlines determine the Cargo to fall under "non-stackable" Category then the rates will differ from the current quoted rates.
17. Fuel rates surcharges given by the airlines and shipping lines can be revised any time, without any prior notice.
18. Surcharges are determined only when the goods are shipped out onto the vessel/aircraft.
19. All additional surcharges not under our control due to global congestion / roll over / shipping lines, terminal-port-warehouse CFS and trucker delays or lack of equipment and service will be re-billed without any negotiating leverage, as per outlay.
20. All Airfreight services and Rates are based on current airline flight schedules and as such are subject to change at the discretion of the airline with or without prior notice.
21. Quotation is subject to change due to discrepancies in weight and measurement upon checking of cargo in our warehouse.
22. Rates include normal X-ray scanning for clearance. **If goods are not secured by X RAY, Cost will be applicable as per tariffs for advance DIAGNOSYS Scanning**
23. Travel loading and Unloading are not covered.
24. Pick-up charges based on standard service. Express service upon request.
25. All packages must be packed and properly labeled by the shipper.
26. All wooden packaging must be fumigated before departure as per ISPM 15 international standard.
27. Insurance not covered.
28. Movement of shipment from origin to destination will involve local transportation, lifting, loading/unloading, labor involvement, forklift, sharp objects Etc. AGF will not be responsible for damage to the packaging/cargo/goods at any stage of the movement. Hence always insured the cargo.
29. Please be informed that fuel rates surcharges given by the airlines and shipping lines can be revised any time, without any prior notice. Surcharges are determined the moments the goods are shipped out onto the vessel/aircraft.

Section B: For Sea Export Shipments

1. The provided freight rates would be subject to change with or without notice in the event of substantial increase in haulage rates, fuel price, currency exchange rates, RR, GRI, PSS & Port emergency Surcharges.
2. Any charges imposed by the liner that is at transshipment port, war risk surcharge, peak season surcharge, BAF, CAF or any charges billed by liner will be on shipper's / Booking Parties account.
3. Rates as discussed per container (20/40 or any special cont') with 5 days free storage Terminal Detention will apply from 6th day onwards as SAR. 50/- per day per container / as applicable by terminal. No free storage for reefer containers.
4. Cargo & container insurance shall not be AGF responsibility at any lime against any risk/claim losses or of any nature. Until & unless specified on the quotation. AGF can help in arranging marine Insurance for Customers.
5. Shipper must provide all the necessary Export documents at the time of shipping instructions like Commercial Invoice. Packing List, and Certificate of Origin in any full working days before booking.
6. Free loading hours 4 hours, after which a charge of SAR 200/hr will be applicable for next 4 hours, exceeding 8 hours will be charged at SAR 800 applicable on day basis.
7. If container surpass the normal weight, then whatever the penalties may arise are purely on shipper accounts. AGF will not take any responsibility for this.
8. Shipper will provide the Authorization Letter (one time) with a validity period of at least one year.

The Quoted Freight is only for General Cargo with following conditions:

9. Not be more than 18 tons per container, unless otherwise specified.
10. Must not be Hazardous, Flammable or classified as Dangerous Goods, unless otherwise specified in quotation.
11. Confirmation of the BL within 48 hours prior to vessel sailing after which the penalty of USD100 will be charged.
12. Amendment or alteration after the release of OBL will be charged additionally.
13. AGF will not be responsible for any delay if shipment is held by Ministry, Customs department etc. and shipper should make necessary arrangements to release cargo.
14. AGF will not be responsible for the content condition of cargo.
15. AGF will not be responsible for any actions, mistakes, or omissions from the carriers/shipping. AGF will provide necessary assistance advice only in such cases.

16. DEMURRAGE OR DETENTION CHARGES if occurred due to delay in providing necessary information or documents from shipper's end will be on shipper's / booking parties account.
 17. Space availability subject to Vessel Operator. Vessel operator may change its schedule, cancel any booking, may postpone the booking to any further date, AGF only act on behalf of a broker and is not responsible for any claim whatsoever may arise due to any act of Vessel Operator.
 18. Validities, indicated in our quotations are based on current market situation and always subject to any POS/GRI/WAR RISK surcharge as applicable at time of shipment. We will be doing our best to give you a timely advice about any changes to the price for your shipment as result of last minute rate & surcharges related announcement(s) of the shipping line with which your cargo has been booked.
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Section B.1: For Sea Freight (Port To Port)

1. Rates are for General / Stackable cargo.
 2. Rates are from Port-to-Port basis only, Locals at both ends are not covered.
 3. Rates are for Normal Payload Cargo per Carrier regulations. If exceeds, there will be an OWS surcharged applied.
 4. Loading and Unloading is not covered.
 5. Subject to carrier acceptance, equipment, and space availability at the time of booking.
 6. Subject to final roll over plan of the Shipping Line
 7. Subject to GRI/PSPS or any other surcharge without any prior intimation.
 8. Rates are quoted basis weight limitations. (normal payloads) if Exceeds, OWS will be applied per tariffs.
 9. Destination Locals are not covered.
 10. Standard Free time at POD, unless otherwise specified.
 11. BL is Seaway only. Telex release / Print at destination / Original BL will be at cost.
 12. Insurance not covered.
 13. Fuel rates surcharges given by the airlines and shipping lines can be revised any time, without any prior notice. Surcharges are determined the moments the goods are shipped out onto the vessel/aircraft.
 14. All additional surcharges not under our control due to global congestion / roll over / shipping lines, terminal-port-warehouse CFS and trucker delays or lack of equipment and service will be re-billed without any negotiating leverage, as per outlay.
 15. Please note that cargo will only be released to the consignee upon our receipt of the original House Bill of Lading (HBL) or a Telex Release of the HBL, if an HBL is involved in the shipment.
 16. In the event that the cargo is released without the required documentation, consignee will assume full responsibility for any subsequent losses or charges incurred.
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Section B.2: For Sea Freight (Door To Port)

1. Rates are for General/ Stackable, Forklift able Cargo only.
 2. Rates are based on the given dims and weight mentioned. Any discrepancies in the Weight/Dims Rates will have to be reworked.
 3. Rates are on a Door-Port (EXW) Basis.
 4. Subject to Space and Equipment availability at the time of booking
 5. Subject to final roll over plan of the Shipping Line
 6. Rates are always subject to change prior to booking without any intimation.
 7. Subject to all add-ons (BAF, CAF, GRI, PSS, PSI, LWS/HWS etc.) applicable during the time of shipment. Please contact us for further extension.
 8. Subject to local/destination add-ons and surcharges valid at time of shipment.
 9. Freight rates are subject to heavy weight surcharges applicable at time of shipment. Weight of cargo should be within local and destination port/rail-road weight limitation/regulations and subject to any additional expenses on account of cargo.
 10. Loading and Unloading is Shipper/Consignee responsibility.
 11. Destination Locals are not covered.
 12. Standard Free time at POD, unless otherwise specified.
 13. BL is Seaway only. Telex release / Print at destination / Original BL will be at cost.
 14. Cargo Inspections, if any will be billed at actuals.
 15. Insurance not covered
 16. Movement of shipment from origin to destination will involve local transportation, lifting, loading/unloading, labor involvement, forklift, sharp objects Etc. AGF will not be responsible for damage to the packaging/cargo/goods at any stage of the movement. Hence always insured the cargo.
 17. Please be informed that fuel rates surcharges given by the airlines and shipping lines can be revised any time, without any prior notice. Surcharges are determined the moments the goods are shipped out onto the vessel/aircraft.
 18. All additional surcharges not under our control due to global congestion / roll over / shipping lines, terminal-port-warehouse CFS and trucker delays or lack of equipment and service will be re-billed without any negotiating leverage, as per outlay.
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Section C.1: For Clearance & Delivery

1. Above quoted clearance charges are for General Cargo only unless otherwise specified.
 2. All necessary documents required for clearance must be provided by shipper/ consignee.
 3. Delivery charges quoted are applicable for city limits / or given delivery address only.
 4. AGF may any time ask for your SABER / SFDA credentials (if required).
 5. Inspection if any will be charged at actual receipt.
 6. Any other additional procedure required to clear the shipment; Charges will be billed at actual receipt.
 7. Waiting charges applicable after (3) three free hours of waiting at loading and unloading.
 8. Loading/unloading will be on consignee/shipper account until otherwise mentioned in quotation.
 9. THC, Port charges, DO charges, etc. will be at actual receipt.
 10. Customs Duty will be on consignee account and should be paid in advance.
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Section C.2: Customs Clearance-Air and Sea

The quoted rates do not include any customs duty, freight charges, delivery order charges, port fees, stripping & stuffing, charges, port handling charges, demurrage charges, etc. which are to be paid by you as per official receipts.

SAL Invoiced / Bayan are raised under actual CNEE name. Hence, it has to be paid from CNEE end, in order to avoid consequences in future while VAT filing.

Section C.3 Customs Clearance-Land

1. Mutually agreed rates for any destination not mentioned above and for trucks other than Normal Flatbed trailers.
 2. Rates are on per trip/ per single destination/ per type of vehicle. Vehicle request to be notified 24 hours in advance.
 3. Border Clearance: Border Clearance, toll, and fine if any shall be charged at actuals against documentary evidence.
 4. Any fine related to the movement will be on customer account and the same shall be paid on submission of documentary evidence.
 5. Free time: Free time for loading and unloading would be 4 hrs, 16 hours free time for customs clearance at destination border, after which demurrage charges of SAR 500/- per 3 ton & 7 ton, SAR 600/- per trailer SAR 1000/ Reefer truck, SAR 1500/ Lowbed / Air Suspension truck - per day applicable.
 6. Cancellation Charges: SAR 500/- per 3 ton & 7 ton, SAR 1000/- per flatbed truck and SAR 1500/- per lowbed would be charged as cancellation charges for any cancellation of trip after the truck reaches the loading area.
 7. Customer shall follow all norms pertaining to client, in accordance to client & regulations / statutory authority of KSA.
 8. In case of imposing new governmental fees affect service cost or rising fuel prices, rates should be revised accordingly by agreement of both parties.
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Section D: For Courier / Express/ Air shipment

1. Payment must be made in advance.
 2. Customs have the right to reevaluate all your belongings, and if they find any item for more than the declared value or items of commercial value or mis-declared items. They will impose a fine which will be on Sender's/Receiver's account.
 3. Delays are expected, subject to acceptance of carrier.
 4. AGF will not be responsible for any delay or extra cost caused due to change in weight & dims & customs duties imposed by customs or any government entities.
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Section E: For ISO Tanks Port to Port

1. Subject to space and tank availability at POL.
 2. Subject to tank availability and product approval and compatibility at POL.
 3. Equipment: 20' ISO tank container. UN-tank type T11 (IMO 1), standard 24000 liters - 25000 lts cap tank. Bottom discharge / steam heating.
 4. All subject to M&S terms and conditions, Excluding:
 5. Valid sea freight & sub to DG Approval booking/vessel space.
 6. POL / POD, THC
 7. Any Special Tank preparation / NJ Purging / Pickling & passivation / Pump /Hoses / Gaskets / handrails / Special couplings / IMO product same, Cargo labeling Special high security Seals etc. for loading & unloading on shipper / consignee account.
 8. Any Local charges at both ends (Port storage, Rail ramp Lift on - Lift off, Import DO Fee, export BL, fees, Courier fee).
 9. Any customs documentation/ Costs / Customs Duty/ Inspection / Taxes / VAT Trailer detention etc. if any on shipper / consignee / freight payer account.
 10. Repairs to the tank container due to damage caused whilst in the Shipper/Consignee /freight forwarders custody.
 11. Replacement of any missing part of our equipment / damage tank container, due to damage, loss, incurred whilst the tank.
 12. In shipper's and / or consignee's control. Indicative replacement value is USD 25000/- per tank.
 13. Cargo compatibility to our equipment SS316 is shipper's responsibility.
 14. Standard local cleaning charges as per provided SDS for the cargo carried after discharge at destination. For up to USD 500/-
 15. A maximum 20 Liters of residual cargo.
 16. POL POD Transport.
 17. Surveying Costs etc.
 18. If any charges incurred at pod and consignee refuses to pay the additional charges, the shipper / freight payer agrees to settle all the charges with the agreed payment term.
 19. By placing Delivery order / transport order based on this offer. you confirm that you have read, understood, and accept, acknowledge the complete content including all terms & conditions of this Quote.
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Section F: For Land Transportation

1. The Transportation rates are on FOT basis only and for the defined weight/ dimensions and to specified destination only.
2. The given rates are valid up to the expiry of Estimate/Quotation.
3. The rates for transportation quoted above are only for the normal trucks & trailers with a weight of 24 tons only and if required any low bed trailers, extra long bed trailers, heavy equipment's, etc. will be informed to you and charges will be negotiated case by case only.
4. The rates quoted are on metric ton or volume weight whichever is higher.
5. In case, if the weight or dimensions change, we will revise our quotation or change as per actual weight.
6. Payment in advance only, until or unless entered into any credit agreement with AGF.
7. Loading & unloading will be the responsibility of the shipper.
8. Loading and unloading to be made in 3 hours of truck arrival, otherwise, detention charges apply i.e. SR 500 per day for DRY and SR 600 for Reefer.
9. There is no road risk coverage unless and otherwise specified. If Road Risk is required will be charged on top of the Freight rates, and it is the consignee/ shipper's responsibility.

10. 100% Cancellation charges will apply once the truck reaches the customer's designated loading area.
11. Subject to MOT permit
12. The quoted rates are purely transportation rates & exclude any other charges.
13. Transit insurance is excluded in our offer. All risk insurance must be arranged by your client without any costs to us.
14. Loading/offloading at both ends excluded.
15. Gate pass at site to be arranged by receiver.
16. Prices are exclusive of applicable Value Added Tax (VAT) as per regulations, currently charged at 15%.
17. Prices are applicable for transportation on a FOT / FOT (Free over Truck) basis – loading/offloading / de-stuffing are NOT included.
18. Prices are applicable for cargo having the dimensions & weights specified herein; any changes in the dimensions/weights may necessitate revision / re-quote.
19. Customer to arrange Gate pass / entry permit requirements (if any required) at the sites, for our vehicles/crew.
20. Full address and contact details including mobile number and email (if any) of concerned persons at the pick-up site and delivery site to be shared well in advance of the planned movement of cargo, in order to mobilize the required trucks/trailers and for coordination.
21. Equipment is subject to availability at the time of order.
22. 03 hours free for offloading of material by the client at the site, excess hours will be charged as trailer detention charges SR 450.00 Per Dyna per day, SR 750.00 per FB per day will be applicable.

Section J: Insurance

- Customer shall be solely responsible for acquiring adequate insurance concerning the Shipment.
- Customer warrants, and Freight forwarder accepts, that all claims under this Agreement shall be recovered against any insurance policies procured by Customer concerning the Shipment and Customer indemnifies Carrier against all claims arising for any reason.
- Quoted prices do NOT include Cargo Insurance at any stage and AGF or its sub-contractors will not be liable for any claims/damages in this regard, Shipper / Consignee should arrange Blanket Insurance Coverage / Cargo All Risks (CAR) with sufficient coverage before loading until final destination, including loading/offloading of all cargo, transport equipment, crew, and third-party liability from all risks.

Section K: Force Majeure

If we / our sub-contractors fail to perform Services, work or delay in performance of work is caused by unforeseeable circumstances/causes beyond the control and without the fault or negligence of us / our sub-contractors, including but not restricted to acts of God, acts of the public enemy, instructions or regulations of the Government issued by the civil or military authorities, fires, floods, epidemics, quarantine restrictions, strikes, freight embargo, war "declared or not", riots, insurrection, perils of the sea, shipwreck, provided that we / our sub-contractors shall give client written notice of the cause and use diligent efforts to overcome the effects of such causes when possible and permitted and to restore normal operations.

Others

1. The charges do not include any storage charges, delays or any unforeseen charges which are beyond our control.
2. The consignee must have valid import and export activity on the CR and is liable to submit all required documents required by customs.
3. If there are more than 5 containers in a BL, additional pull-out charges will be applicable which will be quoted case by case. Pull out charges are for saving the container from demurrage.
4. Normal clearance time frame is 3 working days provided that the shipment is not referred for re-inspection / dog sniffing/ cheating department/value department/pricing department or other customs departments or delay due to customs process or customs officers.
5. The charges exclude Insurance, Custom Duty, and taxes as per outlay, DO, Demurrage/storage charges if any.
6. Any other charges apart from the above, if any, will be billed as per official receipt.
7. The charges are quoted without insurance, AGF will not entertain any claim for any damage of cargo during transit but will cooperate and assist with the necessary claim process. We strongly recommend that the cargo must be insured door to door.
8. Rates are for General Cargo and for Normal 40' Flat Bed Trailer and 3 tons DYNA with a weight not exceeding 24 tons for Trailer and 3 Tons per dyna.
9. Transportation from the AIR/Seaport to your warehouse is on FOT/FOT basis on both ends.
10. Subject to trailer availability, need at least 24 hours prior intimation for arrangements.
11. Free time allowed for offloading the goods from the truck/trailer will be 4 hours and thereafter a detention charge SR 350.00 per hour per truck/trailer will be charged with a minimum of SR 850/- per day per truck/trailer.
12. If containers are grounded at your warehouse and the empty containers are to be picked up later an extra charge for transportation for empty containers to the terminal will be paid by you as per the above transportation charge.
13. Any port related / customs charges occurring, will be billed at actuals receipts.
14. Cargo offloading is the receiver's responsibility.
15. The rates quoted are on metric ton or volume weight whichever is higher.
16. Insurance not covered.
17. SAL Invoiced / Bayan are raised under actual CNEE name. Hence, it has to be paid from CNEE end, in order to avoid consequences in future while VAT filing.
18. Movement of your shipment from Origin until destination will involve local transportation, lifting, loading, unloading, discharge, labor involvement, forklifts, handling equipment, sharp objects etc.
19. Findways Shipping Company will not be responsible for damages to the packing or cargo or material at any stage of the movement. Hence, ensure you cargo is always insured by competent insurance policies.
20. After the nomination/confirmation, Findways Shipping Company has the right to change the Airline/Shipping Line according to the availability of the booking and Equipment.
21. Delays due to weather conditions are not the responsibility of AGF.

Key Notes:

I. In case of any shortage or visible damage, it shall be reported to you officially and it may be inspected by your surveyor or concerned insurance personnel and approval before loading the damaged cargoes. II. Personal care and attention shall be given to all cargoes to be transported and shall take every safety measure such

as lashing or other security method to protect and prevent from any damage or loss due to any cause whatsoever during loading, transportation and unloading.

Customer shall be responsible for the following

1. CARGO Must be proper Palletized & MADE In must be printed on to commodity in order to avoid issues during clearances.
2. Any cost incurred for road improvements, ground preparations, special inspections and consultations carried out for the client will be on customer Account, provided prior written approval is taken.
3. The rates provided for transportation charges only on FOT basis. Loading at Origin & off loading at Destination is on Shipper / Consignee scope.
4. Insurance of cargo will be on Shipper / Consignee scope.
5. The rates are not valid for Hazardous / out gauge shipment, Weight limit for flatbed truck is 20 Ton. Inform Findways Shipping Company or its third party regarding special handling necessities and mode of transport, number and type of goods, gross weight, contents, value, weight distribution and whether goods are prone to damage.
6. Findways Shipping Company or its third party will not take any responsibility in case of cargo damage, loss, theft, pilferage of the cargo during the movement and it is the sole responsibility of the customer to take an appropriate cargo insurance.